



OZARKS AREA COMMUNITY ACTION CORPORATION



Empowering People, Enriching Communities

2019
ANNUAL REPORT

From the Desk of Carl Rosenkranz

Here is OACAC's Annual Report for 2019, our 54th year of service as a Community Action Agency in Southwest Missouri. We carry out our Mission with dedicated employees, an engaged Board of Directors and County Advisory Boards in ten counties, Head Start Policy Council members and Foster Grandparent Advisory Council members.

We want to especially thank volunteers and donors who help us assist people to improve their lives. Your contributions are very important. Also, I would like to recognize the related agencies, organizations, schools and units of local government who partner with OACAC as we focus on dealing with the causes and conditions of poverty in the geographic area we serve.

Please read our Annual Report in which we explain the programs and services the agency provides and the successes we have had during the year. We will continue to advocate for people who are eligible for OACAC programs by educating and informing our legislators on the local, state and federal levels as to the importance of people who need assistance to make positive changes in their lives. We look forward to the future and hopefully more of an emphasis on federal budget appropriations providing sufficient domestic federal funding for all Community Action Agencies and the programs they operate.



Carl Rosenkranz

OACAC's Executive Director, Carl Rosenkranz, is pictured above

Mission

To enrich the lives of families and individuals within our communities by providing opportunities, offering assistance, and empowering people to make positive change.

Vision

For over 50 years OACAC has envisioned a community of reduced poverty and improved quality of life for the families and individuals we serve.

Values

At OACAC, we value feelings, privacy, needs and time of the individual; open and honest communication; and teamwork to accomplish our mission.

Report Contents

Letter from the Executive Director	Page 1	Board Members	Page 6
Who We Are	Page 2	Program Information	Pages 7-13
Highlights from 2019	Pages 3-4	Program Funding	Page 14
In Memoriam	Page 5	Donors	Pages 15-16
OACAC Grant Awards	Page 5	Staff and Center Contacts	Page 17
Snapshot of Poverty	Page 6	Supporting Community Action	Page 18

Ozarks Area Community Action Corporation (OACAC) At A Glance



Community Care

- Family Planning Program
- Foster Grandparent Program
- Head Start/Early Head Start Program
- Neighborhood Centers Program (CSBG)



Housing & Utilities

- Housing Assistance Program
- Low Income Home Energy Assistance Program (LIHEAP)
- Weatherization Assistance Program



Community Projects

- GOAL
- People's Pantries
- Poverty Simulations
- REALL
- Technology Knowledge & Networking Opportunities (TKNO)
- Tower Garden
- VOICE

Community Action Promise

Community Action changes people's lives, embodies the spirit of hope, improves communities, and makes America a better place to live.

We care about the entire community, and we are dedicated to helping people help themselves and each other.

Our Roots

At Ozarks Area Community Action Corporation (OACAC), we take pride in being one of 19 Community Action Agencies in the state of Missouri and one of more than 1,000 such agencies across the nation **serving children, adults, seniors, individuals, and families.**

Our History

Created in 1964 to combat poverty, Community Action Agencies address multiple needs through a comprehensive approach, develop partnerships with community organizations, involve low-income people in agency operations, and administer a range of coordinated programs designed to have a measurable impact on poverty.

On November 12, 1965, OACAC was organized as a non-profit agency designed to work toward alleviating the causes and conditions of poverty in Southwest Missouri, including the counties of Barry, Christian, Dade, Dallas, Greene, Lawrence, Polk, Stone, Taney, and Webster. Throughout the years, programs have been implemented to focus on new issues, modified to meet the changing needs of the community, and have been spun off to other agencies to serve the Ozarks more effectively and efficiently.

150

homes in SW MO were weatherized. Did you know? Weatherization reduces household fuel costs between 20% - 25%.



1,107



CSBG classes were offered on topics such as budgeting, MO landlord/tenant law, Love & Logic parenting, energy, savings and more.

11

Poverty Simulations helped bridge the gap about poverty from misconception to understanding for hundreds of adult participants in SW Missouri.

609

homes were served by the Housing Assistance Program, ensuring safe, affordable housing. In September, the program received a rating of 100% from the U.S. Department of Housing and Urban Development, based on 15 indicators such as reasonable rent, expanding housing opportunities, inspections, and more.

4,316



elementary age kids participated in a VOICE experience, inspiring them to dream BIG about their futures.

400

individuals were served monthly by the Mobile Food Pantry at the Dade County Neighborhood Center, in partnership with Ozarks Food Harvest.

29%

of returning second year Head Start children made positive gains in Literacy, 28% in Mathematics, 21% in Cognitive Development.



58

Foster Grandparent volunteers supported children across 14 counties the Ozarks, helping them improve social and emotional development.

2

OACAC staff, Carl Thomas and Skylar Walker (pictured to the right) became Nationally Certified ROMA Implementers, working to increase OACAC's capacity.



On November 23, 2019, we hosted our first MO Mac & Cheese Fest at Relics Event Center in Springfield. Complete with delicious mac & cheese from seven restaurants, a mac & cheese bar, a DJ, kids crafting area, photo booth, King and Queen Mac & Cheese, and more, people responded with excitement and the event sold out!

Our thanks to everyone who helped make our first MO Mac & Cheese Fest a fantastic success! From the sponsors and vendors who got behind this event in support of our mission to the guests who attended and volunteers who helped make it happen - it wouldn't have been so "gouda" without the support!

More than \$13,000 was raised to help alleviate the causes and conditions of poverty in Southwest Missouri through OACAC programs and projects.

The MO Mac & Cheese Fest will return to Relics Event Center on November 21, 2020 with even more cheesey fun! Stay tuned to www.oac.ac for details.



"Golden Noodle, Silver Noodle, and Spork" Sponsors



Delicious Mac & Cheese Vendors and Supporters



Judges Choice "Classic Mac" Winners

- 1st: Bricktown Brewery
- 2nd: Simply Delicious Catering
- 3rd: Georgia Mac's (pictured)



People's Choice Award Winner

- Bricktown Brewery (pictured)



Judges Choice "Out of the Box" Winners

- 1st: Finnegan's Wake (pictured)
- 2nd: Georgia Mac's
- 3rd: Bricktown Brewery

In Memoriam



Nancy Massey
1/16/43 - 2/26/19
Nancy was known as Head Start's "Pink Lady." For 13 years, she processed the non-Federal match "pink sheets," which is how she got her nickname. She had an eye for detail and a heart of gold.



Charlotte Moore
12/8/53 - 3/1/19
Charlotte was a member of the OACAC Family for almost 40 years in the OACAC Fiscal Department. Her desire to achieve and contribute to what this agency stands for will never be forgotten.



Cynthia Adams
5/25/57 - 6/8/19
Cynthia helped Head Start children safely get to and from home and school for seven years. She will be fondly remembered for her kind heart.



Paulette Garamillo
11/4/49 - 12/18/19
Paulette is remembered as a kind and caring nurse practitioner dedicated to women's health care. Family Planning staff enjoyed working with her for many years.

We treasure the time we worked alongside Nancy, Charlotte, Cynthia, and Paulette and remember them thoughtfully.

2019 OACAC Grants Awarded

In 2019, \$18,036.44 in grants were awarded from the OACAC Grant Assistance Fund to agency programs to help fill the programmatic gaps in need for services not funded by federal or state money.



Head Start received \$3,000 to provide needed preventative and restorative dental work to enrolled Head Start children.

CSBG received \$5,688.44 for buy supplies for both the Greene County and Lawrence County Back to School Fairs; to facilitate the "Within My Reach" workshop in Webster County; and to pay for background checks for the new TKNO project.



Foster Grandparent Program received \$2,106 to provide meals to income eligible volunteers

Weatherization received \$3,000 to provide home repairs following weatherization services.



Family Planning received \$4,242 to pay for needed medications and HPV testing.

Poverty in SW MO

County	% in Poverty
Barry	20.53%
Christian	10.43%
Dade	22.92%
Dallas	15.74%
Greene	18.46%
Lawrence	17.07%
Polk	14.4%
Stone	12.84%
Taney	17.12%
Webster	18.4%

Source: US Census Bureau,
American Community Survey,
2013-2017

2019 Income Guidelines

Family Size	Annual Income
1	\$12,490
2	\$16,910
3	\$21,330
4	\$25,750
5	\$30,170
6	\$34,590
7	\$39,010
8	\$43,430

For families/households with more than eight people, add \$4,420 for each additional person. Source: Health and Human Services Department, 2019



OACAC Board

Community Action Agencies have a tripartite board, promoting participation of the **entire community** to **assist low-income families**.

2019-2021 Executive Board

Dave O'Dell, President
Timothy Prater, Vice-President
Sherry Bennett, Treasurer
Jeannie Moreno, Secretary



2019 OACAC Area and County Advisory Board Members

Barry

Janie Fralin
Allene Patterson
Laura Cochran
Iris Slater
Gary Schad
Kelly Paul
Tiffina Spears
Wayne Hendrix
Gary Youngblood
Dahlia Bradley

Christian

Mike Robertson
Katrina Green
Shelly Treece
Ken Davis
Cindy Robbins
Shirley Barnett
Cindy Bilyeu
Danny Gray
Don Currence
Hosea Bilyeu

Dade

David Rusch
Scott Houston
Sally Wooldridge
Renee Meents
Linda Sexton
Tina Brownsberger
Annett Black
Carol Wise
Princess Reeves
Randy Daniel
Hope Campbell
Larry Barnett

Dallas

Roger Bradley
Sherry Bennett
Brenda Howe
Stacy Satterfield
Ron Locke
Sandy Dye
Kevin Sharp
Rhonda Waide
Sue Doty

Greene

Dave O'Dell
Timothy Prater
Paula McCurdy
Rennie Auiler
Cyndi Crews
Cody Naeger
Curtis Trent
Melannie Frater
Dan Harter
Eric Vandergriff

Lawrence

Cheryl Lathem
Ryan Ricketts
Karen Simmons
Charles Burbridge
Nicky Fahlsing
Anna Bowles
Crystal Strain
David Botts
Carol Smith
Scott Cloyd
Tammy Gomez

Polk

Carol Poindexter
Whitney Spiegel
Stacey Ramsey
Ted Zeugin
Daniel Leith
Micah Titterington
Rhonda Levy
Melinda Robertson
Barbara Davolt

Stone

Denise Dickens
Cy Bortner
Ervin Uhrig
Amanda McCormick
Wendy Metcaff
Al Morton
David Daniels
Mark Maples
Amy Larson
Nancy Akromis

Taney

Mike Scofield
Jean Mueller
Dr. Shelly Worley
Chuck Pennell
Jody LeMaster
Brenda Romine
Melanie Smith
Matt Pinkley
Cindy Shook

Webster

Jeannie Moreno
Michael Frazier
Sarah Lowe
Becky Whiteford
Danielle Boggs
Lori Letterman
Cody Myers
Jane Hamilton-Smith
Mitch Fisher
Gary Medley
Garrett Lowder
June Owens

Retired Members

Max Lytle
Angie Snyder
Ashley French
Joey Orr
Brenda Young
Nicole Crites
Gray Nordan
William Roberts
Mike Shanta
Ralph Phillips
Kerry Kellett
Lacey Stokes
Theresa Morgan
Cherry Warren
Connie Hensley
Amanda Boyd
Kelsey Pemberton
Cody Fenton
Debbie Holden

The Dallas County Advisory Board (left top) and Greene County Advisory Board (left bottom) each received the Jack Gamble Memorial Award for best attendance, 2018-2019.

Family Planning Program

Affordable, confidential preventive reproductive health care

Services available include:

- Gynecological examinations and lab tests
- Breast and cervical cancer screenings
- Contraceptive counseling and supplies
- Testing and treatment for STD's (sexually transmitted diseases)
- HIV testing and risk reduction counseling (at select locations)
- Pregnancy testing, counseling and referral
- General health screenings for high blood pressure, diabetes, and anemia
- Community education and outreach

The high-quality services provided have significantly reduced the rate of unintended pregnancy and lowered the rates of sexually transmitted diseases.

Served in 2019

Women: 2,713

Men: 83

Medicaid patients: 330

Non-Medicaid patients: 2,464

Income demographics

0 - 100% of poverty: 1,996 people

101 - 250% of poverty: 705 people

250%+ of poverty: 95 people

Services

Pap Smear: 914

Breast Exam: 1,089

STD testing: 1,794

HIV testing: 521

Pap Smear and HPV Screening Benefits

The primary benefit of a Pap smear test is that it serves as a screening for cervical cancer and has saved the lives of many women. Cervical cancer occurs when the cells of the cervix become abnormal and grow out of control over time. The cancer cells invade deeper into the cervical tissue, and in advanced cases, the cancer cells can spread to other organs of the body.

According to research published in *Obstetrics and Gynecology Clinics of North America* in 2009, cervical cancer incidence and mortality in the United States has declined significantly since the 1950s by more than 70 percent. This decline is mainly attributed to the introduction of the Pap test in the 1940s.

Within the last 10 years, cervical cancer screening intervals have changed significantly from annual testing on all females to no testing on patients under the age of 21, testing every three years from 21-65 and encouraging the addition of HPV testing along with the Pap smear on all women age 30+.

The Family Planning program received a grant from the OACAC grant fund to provide the addition of HIV testing at no charge for all patients 30+, which allows for much more accurate identification of possible cervical cancer and quicker, more effective referrals when indicated.

OFFICES & CLINICS

Main Clinic
Phone 417-864-3410
215 South Barnes
Springfield, MO 65802

Barry County Health Dept.
Phone 417-847-2114
65 Main Street
Cassville, MO 65625

Barry County Health Dept.
Phone 417-354-8686
1000 S. Lincoln
Monett, MO 65708

Lawrence County Health Unit
Phone 417-466-2201
105 West North Street
Mount Vernon, MO 65712

Polk County Health Dept.
Phone 417-326-7250
1317 W. Broadway
Bolivar, MO 65613

Stone County Health Dept.
Phone 417-272-0050
15765 Hwy. 13, Suite 1
Branson West, MO 65737

Stone County Health Dept.
Phone 417-357-6134
109 E. 4th Street
Galena, MO 65656

Taney County Health Dept.
Phone 417-546-4725
15479 US Highway 160
Forsyth, MO 65653

Webster County Health Dept.
Phone 417-859-2532
233 E. Washington Street
Marshfield, MO 65706

Wright County Health Dept.
Phone 417-741-7791
300 S. Main, Suite C
Hartville, MO 65667

Wright County Health Dept.
Phone 417-926-0009
602 E. State
Mountain Grove, MO 65711



Foster Grandparent Program

Seniors providing one-on-one support to children

Foster Grandparent volunteers are role models, mentors, and friends to children with exceptional needs. The program provides a way for volunteers age 55 and older to stay active by serving children and youth in their communities.

Foster Grandparent volunteers:

- Assist with tutoring, therapy, development of fine motor skills, and other classroom activities
- Help youth with problem solving, learning respect, communication, good study habits, and traditional academic skills
- Focus on reading and literacy skills using games, teacher-supplied worksheets, student reading and writing assignments
- Provide school-based mentoring for youth ages 8-16

Service Area
Barry County
Christian County
Dade County
Dallas County
Douglas County
Greene County
Laclede County
Lawrence County
Polk County
Stone County
Taney County
Texas County
Webster County
Wright County

Benefits for Grandparent Volunteers

Fellowship | Nutritious Meals | Annual Physical Exam | Accident/Liability | Insurance | Orientation
Monthly In-Service | Training and Conferences | Recognition Trips | Holiday Parties

Sharing a Smile



Grandma GiGi and Papa Gene are Foster Grandparent volunteers from Branson, MO who love being and working with the children.

"We need more grandpa's in this program. Do you realize how many of these children are here without a positive male role model in their lives? It's amazing the impact I have with the children when I just show up day to day to be with them."

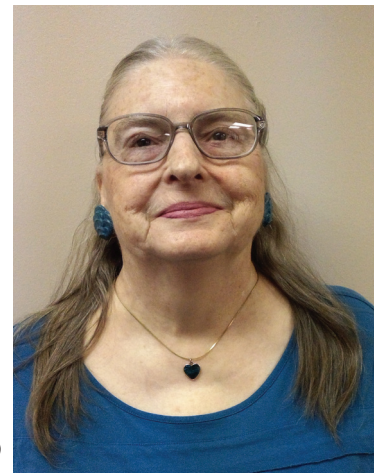
- Papa Gene

"I went to the pharmacy to pick up medications when I saw one of the little girls from my site. I said "Hi" to her. The little girls face lit up and she screamed "Grandma Connie!" and gave me a hug.

The girls mother told me she had been wondering who Grandma was because she talks about Grandma constantly. The child's grandmother lives a couple states away so the mother was confused.

It's heartwarming to know the impact I make with the children and to know how much my presence of just being there with them means to the children."

- Grandma Connie from Buffalo, MO



Mentoring Impact

- 348 students showed improved academic performance in literacy and/or math
- 70 at-risk students were provided emotional support, companionship, and socialization
- 18 youth maintained a mentoring relationship with a Foster Grandparent for the school year
- 49 children in Head Start demonstrated gains in social and/or emotional development

Head Start/Early Head Start Program

School readiness for children and families

OACAC Head Start and Early Head Start programs provide comprehensive early childhood and family development services to children from birth to five years old, pregnant women, and families. The goal is school readiness, which includes:

- Developmental domains of approaches to learning
- Social-emotional and physical development
- Language and literacy
- Math, science, and health
- Creative arts
- Family engagement in the child’s education
- Personal and family goal setting
- Demonstration of learning as a lifelong process



Extending Children’s Head Start For A Lifetime



Students at Grant 1 & 2 enjoyed reading and doing a finger play with Dr. Sarah Shevchuk, principal of McGregor Elementary. Her visit was during Head Start Awareness and Principal’s Month. When Head Start Programs and Public Schools work together, they extend children’s “head start” for a lifetime!

Conscious Discipline

During the 2018-2019 school year, OACAC Head Start launched Conscious Discipline as its Trauma-Informed Care approach.

Head Start hosted three 2-day training events for staff and community partners including 28 public school staff to begin building a strong foundation in Conscious Discipline.

Conscious Discipline uses the “Brain States” model to understand behavior and create a safe environment in which relationships can begin to help heal the wounds caused by toxic stress and past trauma.

In 2018-2019, more than 39% of Head Start teaching staff held a Bachelor’s or Master’s degree in Early Childhood Education or a related field.

More than 55% of staff are current or former Head Start parents (193 of 350 staff).



Demographics

	HS	EHS
Funded Enrollment	800	186
Actual Enrollment	800	186
Total # Children Served	1,007	276
% Eligible by Income	96%	98%
% Enrolled Over-Income	4%	2%
Medical Homes	100%	89%
Dental Homes	100%	89%

2018-2019 Budget

Salaries	51%
Fringe Benefits	15%
Other	15%
Supplies	7%
Indirect	6%
Equipment	4%
Maintenance and Renovation (Minor)	2%

Housing Assistance Program

Safe, decent, affordable housing

The OACAC Housing Assistance Program has administered the HUD tenant-based Section 8 program since 1978, beginning as the Dallas County Public Housing Agency.

This program is administered in the OACAC 10-county service area with the exception of inside Springfield city limits, served by HAS Properties.

The program helps income-eligible households who are approved for the program pay part of their rent in a privately owned house, apartment or mobile home which is safe, decent and sanitary. The rental unit must also be determined to be rent reasonable based on comparable unassisted units in the area.

The demand for the Section 8 Housing Choice Voucher Program remains strong in the 10-county service area with wait time on the waiting list of approximately two to two and a half years.

HUD Shelter Plus Care – Homeless and Disabled

- Branson area - Stone/Taney Counties, Springfield area - Greene, Christian, Webster Counties
- Funds provided by Missouri Department of Mental Health (DMH)

DMH Rental Assistance Program (RAP) – Disabled

- Available in ten counties, including the city of Springfield

Collaborating With Property Owners

The need for decent, safe, sanitary and affordable housing continues to grow in our communities. We welcome property owners with modestly priced rental housing in our service area who would like to participate in the Section 8 Housing Choice Voucher Program.

The program is the Housing CHOICE Voucher Program. The family with an active voucher chooses where they wish to live. We are happy to offer a list of prospective property owners who agree to have their information provided to voucher holders who are searching for housing, but the final choice rests with the voucher holder and property owner.

Property owners are responsible for screening prospective renters. Once a match is made, the renter will contact OACAC to do a final determination if the home they have chosen can be approved and if so, an inspection of the property will be scheduled.

Those interested in working with the OACAC Housing Program can access information by calling (417) 864-3444 or visiting the Housing page of the OACAC website: www.oac.ac.



With Gratitude

“I am very grateful for OACAC! When I moved from Arkansas to Branson, MO, the transition was very easy due to OACAC Housing Assistance and Housing Program staff who did a fabulous job of assisting me in getting everything filled out. The staff was prompt and well informed.

I am on disability and OACAC made it possible for me to live on my own in my own place. Since I got married, I am no longer receiving assistance, but I want to remain active with OACAC because at our age (60’s) we never know when we may need help again.

*Thanks to EVERYONE at OACAC for making this possible! You are greatly appreciated!”
-Housing Recipient*

Low Income Home Energy Assistance Program (LIHEAP)

Assisting low-income households who have an energy related crisis

Energy Assistance

- A one-time payment with winter heating costs
- Applicants must apply for Energy Assistance before being considered for the Energy Crisis Intervention Program
- The program runs from October - March
- Eligibility is based on household size and income

Energy Crisis Intervention Program

- Utility assistance to alleviate energy-related crises
- The winter program operates from November - May
- Applicants must have a notice of termination, had services terminated, or be a COD propane customer
- The summer program provides electric-ity assistance only from June - September

Project SHARE

- A City Utilities program in partnership with OACAC
- Helps seniors and families keep their utilities on
- Contributions to Project SHARE may be made by adding a donation to a City Utilities payment or online via the City Utilities website
- The program runs January - May



Help keep them warm

Thank You, Everyone

Serving 21,918 households, keeping them warm in the year 2019, makes me proud of the staff in the OACAC LIHEAP Department. Working long hours and at times the weekends just to make sure our people had utilities.

While processing applications for OACAC households, LIHEAP staff also helped Kansas City in 2019, processing 1,965 households for Energy Assistance and 458 households for Winter Crisis. This was a highlight and something important that happened to better serve the people. Thank you everyone, for a good year.

Tommie

OACAC LIHEAP Director

2018 Missouri Profile

Who received LIHEAP assistance across the state?

- Households with an elderly family member: 30%
- Households with a young child: 20%
- Households with a disabled member: 51%
- Households with any vulnerable member: 76%
- Heating Assistance served 104,128 households with a reported average benefit of \$265.
- Winter Crisis Assistance served 45,799 households with a reported average benefit of \$735.
- Summer Crisis Assistance served 36,309 households with a reported average benefit of \$253.
- Weatherization Assistance served 1,294 households with a calculated average benefit of \$4,869.

<http://bit.ly/30XkApQ>

Neighborhood/Community Centers (CSBG)

Services to meet the needs of the individual, family and community

New Projects In 2019

Technology Knowledge & Networking Opportunities (TKNO): Bridging the digital divide as youth mentors provide web-based resources and training to senior citizens.

People's Pantries: A box containing food and hygiene items for the community to access freely.

Webster County Tower Garden: A unique garden which provides access to fresh fruits and vegetables to the community.

CSBG Services

Ten Neighborhood / Community Centers, funded by Community Services Block Grant (CSBG), provide an array of services.

Intake/Assessment: Identifies significant barriers, goals, and potential resources.

Family Support: 1-1 case management to address barriers to self-sufficiency.

Life Skills Classes: Various topics focused on increasing self-sufficiency.

Emergency Services: Helping meet unexpected needs of those served.

School Readiness Fairs: School supplies and resources to income-qualifying families.

Vocational Opportunities Inspiring Children in Elementary (VOICE): Career-based inspiration and education to elementary-aged children.

Reality Enrichment And Life Lessons (REALL): Simulated experience challenging middle-high school aged youth to think about how choices made now may have a lasting impact on self-sufficiency in adulthood.

Gifted Objectives Accelerating Learning (GOAL): Services and community outreach to address the educational disparities among youth who are low income and gifted or have high potential.

Poverty Simulations: A simulated experience for adult participants to increase their understanding of what it is like living in poverty on a daily basis.

New To You: A thrift store in Buffalo, supporting needs of Dallas County children and families.

Partner Support

Read what Luisa Smith, owner of Cornerstone Fine Jewelry and VOICE community partner, has to say about the VOICE project.

Why is VOICE so important?

VOICE gives children the opportunity to experience first hand the passion that some of us have for our careers. As we grow we know of the traditional career choices which are amazing, but through VOICE we are able to demonstrate how many different career fields there are out there and why we should never settle for anything less than happiness.

Why should VOICE be included in schools?

I believe that it increases career awareness and gives school the opportunity to bring something new to the table. A lot of the smaller schools do not have the ability to go to large cities as often, so being able to bring technology they have never seen really enriches the kids minds.



Pictured above: Elementary age participants at a VOICE Experience

Weatherization Assistance Program

Energy efficiency services for homeowners and renters

The Weatherization Assistance Program reduces the energy burden on low-income residents by installing cost-effective energy efficiency measures and ensuring health and safety.

Weatherization services include:

- Insulation of attic, floors and walls
- Weather stripping
- Repairs to doors and windows
- Gas heating systems and appliances tested for safety and efficiency
- Air sealing

Benefits include:

- Reduced energy usage
- Increased energy efficiency of the home
- Long-term energy savings



Low Cost Energy Tips

- Seal around doors and windows with weather-strip and caulk.
- Seal around electric wiring penetrations, plumbing pipes, ducting and light fixtures that go through the ceiling, floor or walls.
- Keep your fireplace damper closed tightly when not in use.
- Install water saving showerheads and faucet aerators.
- Wash laundry in cold water whenever possible. This can save between 20 and 40 cents per load. Line dry laundry to keep from using energy for the dryer and increasing the temperature in the home during the cooling season.
- Set water temperature on water heater to no higher than 120 degrees.
- Vacuum your refrigerator's condenser coils at least once a year.
- Keep your refrigerator temperature at 37 to 40 degrees, and freezer at 0 degrees.
- Turn off and unplug television, stereos and computer when not using them.
- When you do have to replace an appliance, look for energy efficient appliances with the Energy Star label.

Happy At Home

Prior to having my home weatherized my average winter gas bill hovered around \$200/300.00 a month. After insulating my home and installing a 96% efficiency furnace, my highest bill has been around \$67.00. My house is so warm and I'm really grateful for this program. -Sheri

Words cannot express how grateful I am for the improvements that you have made to my home. Overall, this experience has been a dream come true. It is such a wonderful feeling to know that my grandkids will be warm and cozy this winter as well as cool in the summer. I have no complaints whatsoever and I tell everyone that they should apply for the Weatherization Program. - Tammie

OACAC Funding 10/1/18 - 9/30/19

HEAD START	17,468,473	Program Year: 9/1 - 8/31 Funding Sources: U.S. Department of Health and Human Services; Office of Head Start; Administration for Children and Families
HHS (Fed)	12,819,324	Policy Council: Board composed of 21 members; 12 parents, eight community representatives, and one Area Board of Director's representative Guidelines: 100% of poverty or below
USDA (Fed)	620,506	
Other Grants	0	
Fee Income	653,087	
Other Income	62,809	
Inkind	3,312,747	
HOUSING ASSISTANCE	3,172,022	Program Year: 7/1 - 6/30 Funding Sources: U.S. Department of Housing and Urban Development; Missouri Department of Mental Health Guidelines: Maximum gross income is 50% Area Media Income.
HUD SECTION 8 (Fed)	2,577,971	
DMH - HUD (Fed)	276,367	
Other Grants	0	
Fee Income	281,011	
Other Income	36,673	
ECIP/LIHEAP	3,123,375	Program Year: 10/1 - 9/30 Funding: U.S. Department of Health and Human Services; and the Missouri Department of Social Services, Family Support Division Guidelines: 135% of poverty or below Budget: 90% Direct Services, 10% Administration
LIHEAP (Fed)	3,123,375	
Utilicare (State)	0	
Other Income	0	
CSBG CENTERS	2,511,784	Program Year: 10/1 - 9/30 Funding: U.S. Department of Health and Human Services; Missouri Department of Social Services, Family Support Division; Community Services Block Grant Guidelines: 125% of poverty or below
CSBG (Fed)	1,806,956	
Senior Citizen Grants (County Taxes)	116,701	
Other Grants	321,996	
Other Income	266,131	
WEATHERIZATION	1,654,583	Program Year: 7/1 - 6/30 Funding: U.S. Department of Energy, Missouri Department of Natural Resources, Missouri Department of Economic Development, Division of Energy, Low-Income Home Energy Assistance Program (LIHEAP), Empire Electric Company, Missouri Gas Energy, City Utilities, City of Springfield, Associated Electric Cooperative, Inc. Guidelines: 200% of poverty or below
US DOE / MO DED (Fed)	565,228	
LIHEAP (Fed)	740,159	
MHDC HERO (Fed)	0	
CDBG (Fed)	35,191	
Utilicare (State)	0	
Other Grants	138,718	
Fee Income	139,349	
Other Income	35,938	
FAMILY PLANNING	775,637	Program Year: 4/1 - 3/31 Funding: U.S. Department of Health and Human Services through the Missouri Family Health Council, Inc., Missouri Health Net, Patient Fees Guidelines: Fees for medical services and contraceptives are on a sliding scale based on income and family size
MFHC Title X	418,942	
Other Grants	0	
Fee Income	61,930	
Other Income	79,512	
Inkind	215,253	
FOSTER GRANDPARENT PROGRAM	354,132	Program Year: 4/1 - 3/31 Funding: Corporation for National & Community Service, Grants Guidelines: Low-income seniors age 55+, 200% of the poverty guideline
Corp for National/Community Service	273,174	
Other Grants	23,973	
Other Income	15,982	
Inkind	41,003	
AGENCY FUNDS	142,563	PROJECT SHARE 100,285
Other Income	142,563	Other Income 100,285
AFFORDABLE HOUSING	8,103	EMERGENCY FOOD & SHELTER 74,635
Fee Income	4,000	DHS (Fed) 74,635
Other Income	4,103	
TOTAL		29,385,592

In-kind represents the amount reported internally that is required by the funding source, and does not match financial statements in accordance with generally accepted accounting principles.

Our thanks to these generous donors who supported our communities with monetary and in-kind gifts to OACAC programs and projects in 2019.

Activist (\$5,000+)

- Encore & More

Advocate (\$2,500-\$4,999)

- Brentwood Christian Church
- Carl and Barbara Rosenkranz
- Charlie & Mary Beth O'Reilly Family Foundation
- CoBank
- Comprehensive Health Mgmt
- First Baptist Church
- George Mulderink
- Kraft Heinz Foods Company
- Missouri Care
- Simmons Bank
- Southwest Electric Cooperative
- Walmart Foundation

Campaigner (\$1,000-\$2,499)

- Aldersgate United Methodist
- Bright Futures
- Bunny Nyberg Trust, UTA
- Calvary Missionary Baptist Church
- Charity Christian Church
- Dade County Men's Civic Club
- David Hostetler
- DBO Ozarks
- First Baptist Church
- FWSGF LLC
- Greenfield Elementary School
- Harry and Susan Hom
- Jenny Keene
- Missouri Neon
- O'Bannon Bank
- Peck's Insurance & Financial Services
- Peggy O'Neal
- Power 96.5/Summit Media
- Ron and Cyndi Douglas Foundation
- Scott Houston
- Sunset Drive In Theatre
- Tri-Lakes Marine

Crusader (\$500-\$999)

- Community Foundation of the Ozarks
- Finnegan's Wake
- John Mott
- Kiwanis Club of Bolivar
- Little Caesars
- Lucky's Market
- Lynette Myers
- Mary Courtney

- Norman Abrams
- Pasta Express
- Perkins
- Phillis Fox
- Regal-Beloit
- Relics Event Center
- Southside Missionary Baptist Church
- Springfield Cardinals
- Springfield Greene County Park Board
- SRC Holdings Corporation
- Teamsters Hall
- The Hodges Group, Inc
- Tim Prater
- United Health Care
- Wright Chapel

Believer (\$250 - \$499)

- 417 Taphouse
- Agnes Nelson
- Andie Borgerding DBA Focus Photography
- Arvest Bank
- Bambino's
- Bank of Sullivan
- Big Dog Screenprinting
- Bricktown Brewery
- Burley Johnson
- Cassidy United Methodist Women
- Cassville Fire Protection District
- Central Crossing Senior Center
- Chris Grant c/o Platinum Plus Productions
- Christian Church CWF
- CiCi's Pizza
- CMH
- Dairy Queen
- Dale Hartwell
- Dallas County Community Church
- Dan and Georgiana Kenney
- Dill Dairy
- Emmanuel Baptist Church
- First Baptist Church
- First Christian Church
- First State Bank
- Freedom Bank
- Georgia Mac's
- Gloria Asmussen
- Home Court Advantage, Inc.
- Hy-Vee
- Irene Mitchell
- Jimmy John's
- Liberty Press
- Lindsey Dumas-Bell and Chris Bell
- Lockwood United Methodist Church
- Louis Mitchell
- Mid Missouri Bank
- Mike Watson
- Nancy Masner

- Network for Good
- Old Missouri Bank
- Ozark Bank
- Peter and Kristine Sedat
- Pitch Pizza & Pub
- Quilting for Charity
- Randy Alberhasky
- Scooter's Coffee
- Shannon Scott
- Sheckler Insurance
- Simply Delicious Catering
- Sindy and Darrel Mayberry
- Tomasita Trammell
- Tunas Christian Church
- US Bank
- Wheaton United Methodist Church

Ally (\$100-\$249)

- Allene Patterson
- Anita Clark
- Anne and John Schaub
- Bank of Bolivar
- Bank of Sullivan
- Beautiful Fight Woodworking
- Buffalo High School
- Buffalo Reflex
- Caryn Mackie
- Casey's General Stores
- Cassville Public Library
- CDS Buffalo Property Mgmt LLC
- Coyle Supply, Inc.
- Darlene Swanson
- David and Alice Cupps
- David and Delana Pachmayr
- Dennis and Linda Dibben
- Diane Anthony
- Diane Bauer
- Dickerson Park Zoo
- Donald & Cecile Watson
- Downstream Casino Resort
- Emmanuel Baptist Church
- Faith and Hope Freewill Baptist Church
- Fazoli's
- First Independent Bank
- Great Southern Bank
- H & R Block
- Hope Campbell
- Jennifer and Robert Olson
- Jennifer Weter
- Joann Jackson
- Karla Woods
- Leslie Fankhauser
- Los Cabos Mexican Grill and Cantina
- Masterminds of Business
- MFA Cassville
- MFA Incorporated
- Missouri College of Cosmetology
- Mt. Vernon Community Foundation
- Nimmo Insurance

- O'Bannon Bank
- Oak Star Bank
- Our Savior Lutheran Church
- Ozarks Community Health Center
- Patricia Squires
- Peggy Shirk
- Petsway, Inc.
- Ralph Satterfield
- Roark Family Health
- Robert Niles
- Ross's Floor Covering
- School of Metaphysics
- Security Bank
- Silver Dollar City
- Silver Lining Consignment
- State Farm Insurance
- Terry Evans
- The Dutton Theater
- Todd Steinmann
- Vic's Pastries
- Western Finance
- Whitney Spiegel

Friend (\$1-\$99)

- 4 State Vapors
- ABC Motors
- Angie Snyder
- Auto Zone of Monett
- Bad Guy Down Training
- Baldknobbers Jamboree Show
- Barbara Coats
- Best Western Plus
- Big Baldy's BBQ
- Bobby Dardenne
- Bolivar Tax and Financial Services
- Bowles Insurance
- Brandon Frieze
- Branson IMAX
- Breakfast Nook
- Candy Hudson
- Cantlon Otterness Funeral Home
- Carroll Adams
- Cash Saver
- Cassville Bowl
- Cassville United Methodist Church
- Catrina Thomas
- Central Sheet Metal
- Chapman's Furniture
- Charles Burbridge
- Chelsie Lawrence
- Cody Willis
- Comic Cave
- Country Junction
- Craig Lehman Shelter Insurance
- CS Deckard
- Curly Que Barbeque
- Custom Insurance Advisors
- Cy Bortner
- Dade County Library
- Dallas County Farmers Foundation
- Dan and Debbie Dryer

- Dan Harter
- Danielle Walts
- David Paul DDS
- Debi Reaka
- Dickerson Park Zoo
- Dinah Farrell
- Dire Knead Massage Therapy
- Discovery Center
- Dugas Chiropractic Clinic
- E.S. Construction Eldon Swartzentruber
- Elaine's Salon
- Elizabeth Plappert
- Emily Geraghty
- Emily Jenkins
- Family Barber
- Farmer's Insurance
- Flat Creek Realty
- Gereon Brownsberger
- Gloria Asmussen
- Grand Country Music Hall
- Grass Roots Garden Center and Gifts
- Greenfield FFA
- Guesthouse Market
- Hale's Fireworks
- Hampton Lawn & Garden
- Happy Nails
- Hard Luck Dinner
- Hasimi Japanese
- Hip Pocket Pizza LLC
- Hodge Podge Paisley by Nancy
- Holt Monument
- Hometown Pharmacy
- Hoover and Associated Real Estate
- Houn Dog Barber Shop
- Itty Bitty City
- James & Lora Ashworth
- Janie Fralin
- Janita Breedlove
- Jennifer Mylenbusch
- Jesse Weiser
- Jo Ellen Godfrey
- Jodie McCrickard
- Journagan's True Value Hardware
- Joy Rothdiener
- Kansas City Royals Baseball
- Kathy Jo Brown
- Kathy Moore
- Kitrina Smith
- L & M Athletics
- Lena Hammond
- Les Ford
- Los Hermanos
- Lynna Ranae Rathmann
- Maple Street Grill
- Marshfield Greenhouse
- Mazzio's Pizza
- McAlister's Deli
- Meeks Building Center
- Miller Senior Center
- Morgan Ross

- NRO
- Oak Star Bank
- Old Missouri Bank
- Oxford Healthcare
- Pat McKinley
- Patricia Ann Boyce
- Penni Cole
- Pizza House
- Prime Cut
- Ray Leach
- Ray'Shionne Smith
- Rebecca Hedrick
- Rhonda Wallace
- Richard Hoppers
- Robert's Barber Shop
- Russel Abstract
- Saint Patrick Catholic Church
- Samuel Ramsey
- Sandra Rogers
- Security Title, LLC.
- Sharon Baptist Church
- Skylar Walker
- Sonic Drive In
- Springfield Escape Room
- St. Patrick's Catholic Church
- State Farm Insurance
- Strawberry Fields
- Subway
- Susan Flores
- Susan Peden
- Taco Bell
- Tammy Hinrich
- Tammy Sandifer
- The Wheelhouse
- US Bank
- Walmart
- Wommack Monument Co
- Woods Supermarket

Our thanks, as well, to the volunteers who provided **243,525 hours** helping strengthen our mission of *alleviating the causes and conditions of poverty in the Ozarks*.

Volunteers served in schools, with food distribution, at Head Start Centers, on boards, and helped with Poverty Simulations. They gave time as mentors, taught workshops, supported the success of special events, and much more.

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Resource Development Manager
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CSBG NEIGHBORHOOD CENTERS

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Fax 417-847-2172
e-mail: barry@oac.ac
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Cassville, MO 65625

Christian County Neighborhood
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Phone 417-581-7631
Fax 417-581-4837
e-mail: christian@oac.ac
P.O. Box 416 | 204 East Elm
Ozark, MO 65721

Dade County Neighborhood Center
Phone 417-637-2701
Fax 417-413-2899
e-mail: dade@oac.ac
2 North Main
Greenfield, MO 65661

Dallas County Neighborhood Center
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Fax 417-345-4171
e-mail: dallas@oac.ac
413 S. Maple
Buffalo, MO 65622

Greene County Center
Phone 417-447-0554
Fax 417-832-0303
e-mail: greene@oac.ac
560 N. Stewart, Ste. A
Springfield, MO 65802

Lawrence County Neighborhood
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Phone 417-678-5031
Fax 417-413-2705
e-mail: lawrence@oac.ac
203 S. Washington, Ste. A
Aurora, MO 65605

Polk County Community Center
Phone 417-326-6276
Fax 417-777-7748
e-mail: polk@oac.ac
2110 S. Springfield, Bldg 2, Unit B
Bolivar, MO 65613

Stone County Neighborhood Center
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Fax 417-739-1133
e-mail: stone@oac.ac
15060 Business 13 South, Ste. 11
Branson West, MO 65737

Taney County Neighborhood Center
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e-mail: taney@oac.ac
610 South 6th St., Ste. 202
Branson, MO 65616

Webster County Neighborhood Center
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Springfield, MO 65802

Weatherization Office
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Fax 417-865-7542
2643 W. College Road
Springfield, MO 65802

The 2019 OACAC Annual Report was compiled by Lindsey Dumas-Bell, Resource Development Manager

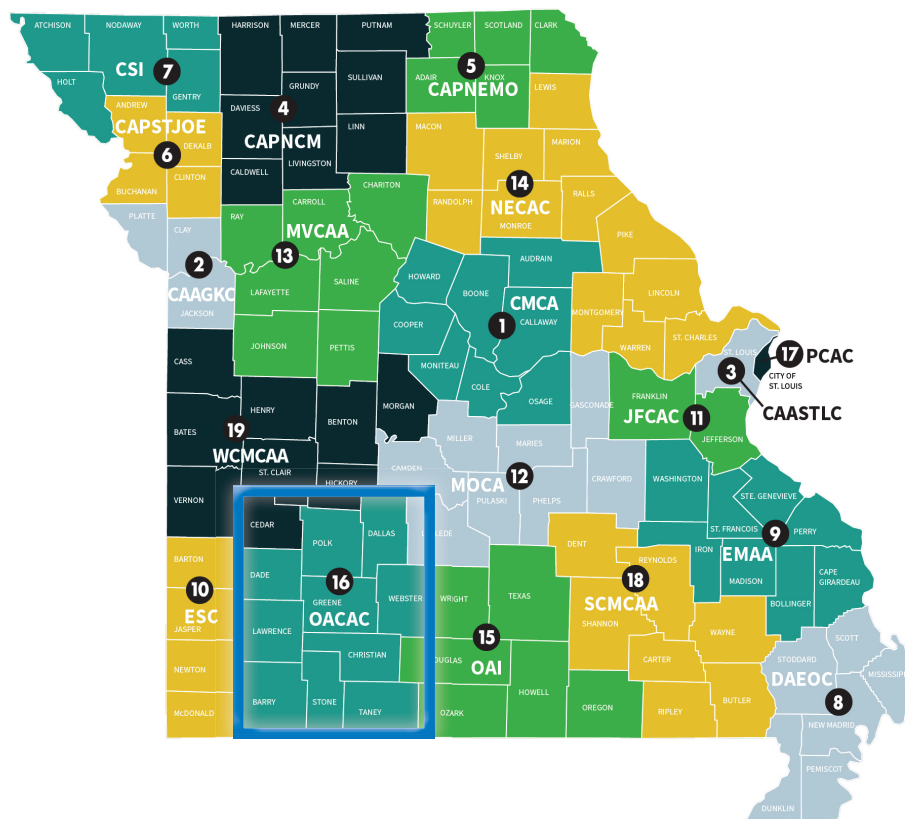
Where To Find Assistance

Ozarks Area Community Action Corporation is part of a network of 19 Community Action Agencies across the state of Missouri and one of more than 1,000 across the nation.

Through direct services, partnerships and collaboration, Community Action Agencies equip low-income people with the knowledge, tools and potential for becoming self-sufficient.

The Missouri Community Action Network (Missouri CAN) is the statewide association of Community Action Agencies, Allies & Supporters united to end poverty.

Missouri CAN is located at 2014 William Street in Jefferson City, MO, 65109.



1. Central Missouri Community Action
2. Community Action Agency of Greater Kansas City
3. Community Action Agency of St. Louis County
4. Community Action Partnership of North Central Missouri
5. Community Action Partnership of Northeast Missouri
6. Community Action Partnership of Greater St. Joseph
7. Community Services, Inc. of Northwest Missouri
8. Delta Area Economic Opportunity Corporation
9. East Missouri Action Agency
10. Economic Security Corporation of the Southwest Area
11. Jefferson Franklin Community Action Corporation
12. Missouri Ozarks Community Action, Inc.
13. Missouri Valley Community Action Agency
14. North East Community Action Corporation
15. Ozark Action, Inc.
16. Ozarks Area Community Action Corporation
17. People's Community Action Corporation
18. South Central Missouri Community Action Agency
19. West Central Missouri Community Action Agency

Supporting Programs, Projects and Community

Community involvement is crucial to achieving our mission of enriching lives by providing opportunities, offering assistance, and empowering people to make positive change. Here are some of the many ways to get involved in making a positive impact.

- Volunteer Opportunities Include**
- Event Planning
 - Special Projects (REALL, VOICE, GOAL & more)
 - Reading to Children
 - Fundraising
 - Educational Speaking
 - Poverty Simulation
 - Office Support

Financial gifts support our vision of a community of reduced poverty and improved quality of life for the families and individuals we serve. Donations directly benefit people and communities, and all contributions stay in the Ozarks.

- Giving Opportunities Include**
- Online Giving
 - Monthly or Annual Giving
 - Honorary or Memorial Contributions
 - Bequests and Planned Gifts
 - Workplace Giving
 - Contributions to the OACAC Endowment with Community Foundation of the Ozarks

To give time and/or financial support to OACAC, please call (417) 873-3375 or visit us online at www.oac.ac.

Ozarks Area Community Action Corporation
215 S. Barnes
Springfield, MO 65802



Empowering People, Enriching Communities

www.oac.ac

