Eligibility

Applicants must first apply for Energy Assistance (EA) before being considered for the Energy Crisis Intervention Program (ECIP). Payments are based on household size and income.

Crisis includes a sudden, unexpected, uncontrollable loss of financial resources, life-threatening conditions (utility services disconnected or fuel depleted), and circumstances that threaten the stability if energy aid is not supplied.

How to Apply

- Call (417) 864-3460 to request an application
- Visit oac.ac to print an application
- Fax the application to (417) 864-3472
- Drop off or mail the application to OACAC's main office

Main Office
215 S. Barnes Ave
Springfield, MO 65802

"Thank you for your patience and help. Last month I could not work due to medical reasons. I also lost my job because I could not work. I am doing better. I really appreciate what you have done for me. You understood what I was going through. You helped me with my utilities."
- William

Energy Savings Tip
Set the thermostat at 68 degrees in the winter, 78 degrees in the summer.

Keeping people cool in the summer and warm in the winter

Ozarks Area Community Action Corporation
Low Income Home Energy Assistance Program (LIHEAP)

Serving Barry, Christian, Dade, Dallas, Greene, Lawrence, Polk, Stone, Taney, and Webster counties.

Energy Assistance
EA provides a one-time payment for help with winter heating costs for low-income households. The program operates October - September.

Energy Crisis Intervention Program
ECIP provides heating and cooling utility relief and assistance. The winter heating program operates October - September; the summer cooling program operates June - September.

Low Income Home Water Assistance Program
LIHWAP may assist with a one-time payment for water and/or wastewater (sewer) bill. The program operates November – September.

Empowering People, Enriching Communities

www.oac.ac

Our Mission
To create lasting solutions to poverty for families and communities within Southwest Missouri.

We Value
Diversity, Inclusion, Equity, Collaboration, Dignity, Confidentiality