



2023

Annual Report



Empowering People, Enriching Communities



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WELCOMING JENNIFER OLSON

On March 27, 2023 Jennifer Olson became OACAC's fourth Executive Director and first female director, following the retirement of Carl Rosenkranz. Jennifer is an AmeriCorps alumnus who has worked in the social services field since 1999. She has been part of the OACAC team since 2008, holding several leadership positions with the Community Services Block Grant (CSBG) program. Two highlights during her tenure include the creative development of the VOICE and REALL projects, which focus on empowering children and teens, and have seen expansion across the state and nationwide.



A letter from Jennifer

As we reflect on 2023, I am filled with a sense of gratitude for those that have supported the successes detailed in this annual report.

Throughout the year, our Board and Policy Council members have volunteered their time to provide assistance, encouragement, and guidance to all seven of our programs, as well as to the agency as a whole. Community partners and related organizations have worked with us to create program innovations and to conceptualize self-sufficiency solutions for our neighbors and the communities we serve. Donors and volunteers have helped OACAC increase the capacity in which we can achieve our mission by selflessly giving to our agency. And last, but certainly not least, our staff have given action to our mission with the hard work they do each and every day. Please join me in celebrating OACAC's collaborative successes throughout our Annual Report!

While our seven high-quality programs have produced outcomes for those we serve and our communities, we also know our work is not done. 2024 marks the 60th Anniversary of the Economic Opportunity Act that created Community Action Agencies and OACAC's 58th year of service.

In 2023, OACAC completed the triennial Community Needs Assessment process that gave us an opportunity to talk with our

neighbors and collect data to determine where OACAC can provide support to our communities. This unique process allows Community Action Agencies, like OACAC, to meet the needs as they currently exist, throughout our 10-county service area. Through the Community Needs Assessment process, it was determined that our community could benefit from support, services, and programming related to the following priorities as approved by OACAC's Board of Directors:

- Health and Nutrition: Food Access and Mental/Physical Health Stigma
- Housing: Safe and Sanitary Housing and Housing Access
- Diversity, Equity, Inclusion and Belonging: Advocacy and Education

Lastly, on a personal note, I would like to thank those who have provided me grace, support, and education as I transitioned to the Executive Director position. Your partnership has been vital to our agency's success and meaningful to me. I am filled with optimism and determination about our new year and the future of OACAC.

Together, we will continue to work toward creating lasting solutions to poverty for families and communities within Southwest Missouri.

OUR VISION

OACAC envisions people living an optimal, empowered life, free from poverty.

We are proud to be one of 19 Community Action Agencies in the state of Missouri and one of more than 1,000 such agencies nationwide.

Our programs and projects serve children, adults, seniors, individuals, families, and communities.

WE VALUE

Diversity, Equity, Collaboration, Dignity, Inclusion, Confidentiality

IT'S OUR MISSION

To create lasting solutions to poverty for families and communities within Southwest Missouri.



2023 HIGHLIGHTS



138

homes weatherized, resulting in

- Reduced energy usage
- Increased home energy efficiency
- Long-term energy savings
- A safer, healthier living environment

100%

The Housing Assistance Program team received a high performance rating from the Department of Housing and Development (HUD).

The HUD rating is based on 15 indicators from reasonable rent to expanding housing opportunities, inspections, and more.



15,478

households received Energy Assistance, reducing the risk of health and safety problems that arise from unsafe heating and cooling situations and practices.

18,755

households received Energy Crisis assistance, ensuring their homes were warm when temperatures dropped and cool in the heat of the summer.

2023 HIGHLIGHTS

21

VOICE experiences hosted, inspiring elementary aged children to dream big about their futures.



11

REALL Simulations hosted, encouraging teens to make proactive choices for the best success in adulthood.



1,321

individuals were enrolled in the Affordable Connectivity Program: an FCC benefit program which helps ensure that households can afford the broadband they need for work, school, healthcare and more.



3

Community Action Poverty Simulations held, promoting poverty awareness, increasing understanding, inspiring local change, and transforming perspectives.



2023 HIGHLIGHTS



On September 30, in recognition of Sexual Health Awareness Month, Family Planning staff hosted the first annual Test Fest. This Saturday clinic provided attendees with affordable, confidential reproductive healthcare services, resources, and giveaways.



Community Action is for everyone. In June, we were proud to march in the Ozarks Pridefest parade and share our information at a booth, connecting people with resources and services.

Springfield-Greene County Health awarded our Greene County Center the Heroes of Health award for partnering and providing resources and supports during the height of COVID-19 into 2023. We are honored to receive this recognition and appreciate the collaboration with the Health Department staff.



23

Head Start staff completed degrees and credentials, including Bachelors Degree, Associates Degree, Family Development Associate, and Child Development Associate.



2023 HIGHLIGHTS

Thanks to generous donations from Penn Enterprises, Inc. and Bombas, we were able to distribute hundreds of sheets and more than

40,000

pairs of high-quality socks to our SW MO community.



We took part in Springfield's Clean Greene initiative, helping clean a stretch of College Street throughout the year.

We enjoyed being outside and beautifying the neighborhood.

2023 HIGHLIGHTS



2023 was a busy year for our Fiscal Office as they wrapped up processing CARES funding requests from many of our programs.

Our Fiscal team also collaborated with Greene County Center staff to process Emergency Rental Assistance payment requests. These payments kept people securely housed, preventing eviction for

967 HOUSEHOLDS.

Pictured: Sam Roland, Kelly Dillon (front) and Ken Waugh, Mike Hoffman, Richard Virden (back).

Together Again was the theme for LIHEAP's 18th annual utility vendors and partner agencies meeting, held at OACAC's Central Office on September 19. Attendees came from around Missouri and Arkansas to network, problem solve, and enjoy lunch and giveaways.



"Fun was had by all. We laughed and we learned from each other about the upcoming LIHEAP '24 season," said Tommie Trammell, LIHEAP Director.



2023 HIGHLIGHTS



We enjoyed seeing how the Dallas County community stepped up in May to "Stamp Out Hunger" with a donation of food. Over 2,300 lbs. of non-perishable food was donated to help individuals and families facing food insecurity!



When strong winds damaged this People's Pantry in Webster County, John showed up and repaired it. He put in many volunteer hours on this project, building two pantries and ramps for the Webster County community. Not only did he repair the pantry, he contributed his home-grown tomatoes, squash, pumpkins, and more.



Through a collaboration with the Discovery Center, these students are using a Tower Garden to grow space tomatoes! The plants came from NASA - National Aeronautics and Space Administration - and have been on the International Space Station.

2023 HIGHLIGHTS

The 3rd Annual MO Mac & Cheese Fest was held at Relics Event Center in Springfield on 1/14/23.

Thanks to Georgia Mac's, The Pitch Pizza & Pub, Bricktown Brewery, 417 Taphouse, Mimi's Soulfood, Sugarfire, Houlihan's North, and As You Like It Catering Inc. for providing 13 kinds of delicious mac & cheese for guests to sample.

People's Choice: Sugarfire (right, above)

Judges Choice: Classic Mac

1st place: Mimi's Soulfood (right, below)

2nd place: Sugarfire Springfield

3rd place: 417 Taphouse

Judges Choice: Out of the Box Mac

1st place: Houlihan's North

2nd place: Mimi's Soulfood

3rd place: Georgia Mac's

Thanks to all who attended and helped us raise over \$19,000 for poverty relief!



Our first Galentine's Gala was held at Relics Event Center on 2/5/23. It was a fun night of dancing, inspired fun, and a delicious waffle bar.

2023 HIGHLIGHTS



The 12th Annual Ozark Mountain Monopoly Tournament was held on 4/22/23. Many from around the region came to play in this tournament which has drawn people annually in support of poverty relief in Stone County. Congratulations to winner, Randy Keeler (pictured left).

58 teams come out to play Mean Girls trivia at Finnegan's Wake, supporting back to school needs in Greene County. Finnegan's Wake has been a generous and longtime supporter of OACAC.

Pictured right: Derek and Anne (in pink) from Finnegan's Wake present school supplies and a check to OACAC staff and board members.



Both our Lawrence and Dallas County Neighborhood Centers hosted Side by Side (SXS) parades in their counties during the holiday season. Proceeds benefitted each county, supporting toy drives, food pantries, nursing homes, emergency needs, and more.

Pictured left is one of the floats from the Lawrence County parade.

2023 HIGHLIGHTS



In April, the life and dedication of our friend, Judy Hargis, was honored. Twelve Dallas County high school seniors were awarded each with a \$500 scholarship to help with expenses for continued education or entry into the workforce. The scholarships were created to honor a woman who devoted 43 years of her life to helping people rise above and believe in themselves.

The Judy Hargis scholarships were funded by sales from the New To You Thrift Store in Buffalo, created by Judy many years ago with the focus of supporting families. It grew into a thriving community store which accepts donations daily, selling merchandise at reasonable prices.



In October, after 41 years with OACAC, Nancy Masner retired. Nancy held a few positions through the years, all of them working as an advocate for positive change in SW MO. In 2013, Nancy became OACAC's Housing Program Director, and in her ten years in that position, she helped grow the program and number of people it serves.

Pictured left: Mayor Ken McClure presented a proclamation which declared October 6, 2023 as Nancy Masner Day.

CSBG NEIGHBORHOOD / COMMUNITY CENTERS

Meeting the needs of individuals, families, and communities

10 Centers provide an array of services, including:

- **Intake/Assessment:** Gather info, discuss barriers, establish goals, and identify resources.
- **Family Support:** 1-1 support to address barriers and work on established goals.
- **Life Skills Classes:** Topics focus on increasing self-sufficiency.
- **Emergency Services:** Helping meet unexpected needs.
- **School Readiness Fairs:** School supplies and resources to income-qualifying families.
- **Special Projects:** Ever changing to meet the unique needs of each community served.

Ongoing & New Projects

- Reality Enrichment And Life Lessons (REALL)
- Vocational Opportunities Inspiring Children in Elementary (VOICE)
- Poverty Simulation
- People's Pantries
- Pocket Parks & Recreation
- Parental Outreach Project
- Mental Health Allies
- Support Groups
- Community Orchard
- Clinical Resource Program
- After School Program



In December, Rachel's name was selected in a drawing as the winner of a new bike. Rachel was happy to receive her new bike and ready to ride. We wish her a lot of joy exploring the great outdoors.



Pictured left, Sara with Empower Missouri presented our team with the distinguished recognition of Food Security Advocate of the Year for the People's Pantries project. Pictured above is one of our People's Pantries.



In the Spring, the CSBG program welcomed Cassie Melvin, above left, and Bridgette Allen, above right, as the new Director and Assistant Director.

Both Cassie and Bridgette have worked at OACAC in a variety of capacities, all focused on improving the lives of SW Missourians.



FAMILY PLANNING

Providing affordable, confidential preventive reproductive healthcare

- Gynecological examinations and related lab tests
- Breast and cervical cancer screenings
- Contraceptive counseling and supplies
- Testing and treatment for sexually transmitted infections
- HIV and Syphilis testing and risk reduction counseling (at select locations)
- Pregnancy testing and referral
- Community education and outreach
- Telehealth appointments

2,813 Clinic Visits

1,681 Patients Served

Uninsured Patients: 960

Medicaid Patients: 515

Private Insurance Patients: 491



Fees are based on a sliding scale. No one is turned away for inability to pay.
We gladly accept Medicaid, Private Insurance, and Self Pay .



“

*Very nice staff. They
always make
me feel comfortable.*

-Family Planning Patient

”

In 2023, we welcomed Aimee Adams (pictured above in blue) as our new Family Planning Nurse Practitioner. Aimee has been an RN for 25 years and worked in Family Practice before that.

In November, Family Planning was awarded with a CDC Public Health Associate position that will work in our clinic for a two-year term. We welcomed Hannah Wechsler (right) who will focus on STD data, testing and treatment, in addition to clinic operations and community collaboration.



FOSTER GRANDPARENT PROGRAM

Seniors providing one-on-one support to children



The Foster Grandparent Program is a National Service Project organized and funded by AmeriCorps Seniors, locally sponsored by OACAC. It combines the skills, talents, and experiences of seniors, 55+, to meet community needs and challenges.

The primary focus of the program is Education which has two objectives: School Readiness and K-12 Success.



Grandpa Ritchie serves at Ava Head Start and Ava Elementary. After accompanying students on a field trip to Fantastic Caverns and being dressed up in costumes, Grandpa Ritchie said, *"I'm enjoying myself immensely. The children are as excited as I am."*



Grandma Viola, aka Granny V, has been an OACAC Foster Grandparent Volunteer since 2017. She is dedicated to spending most of her time rocking babies and playing with the littles.

27,277 HOURS

were provided by 40 Foster Grandparent Volunteers in 2023, making a positive difference in the lives of 141 children.

Volunteers travelled more than 66,000 miles during the year, driving to and from sites such as schools, Boys & Girls Clubs, and Head Start Centers.



In May, we welcomed Jessica Csizmesia as our new Foster Grandparent Director. Previously the Assistant Director, Jessica said, *"I am beyond honored and excited to become Director of a wonderful program and our Foster Grandparents."*



AmeriCorps
Seniors

HEAD START/EARLY HEAD START

Comprehensive early childhood and family development services to children from birth to five years old, pregnant women, and families.



608

Head Start
children served

329

Early Head Start
children served

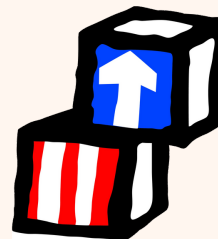
Social-Emotional Development
Language & Literacy
Math, Science, & Health
Creative Arts
Family Engagement
Personal & Family Goal Setting
Physical Development

Head Start is staffed by qualified professionals. Of 160 teaching staff, two hold Master's degrees, 24 hold Bachelor's degrees, 33 hold Associates degrees, and 42 hold CDAs. More than 27% of staff are current or former Head Start parents.



100%

Income Eligible
Households



HOUSING ASSISTANCE PROGRAM

Providing safe, affordable housing

The Housing Assistance Program has administered the HUD Section 8 program since 1978, beginning as the Dallas County Public Housing Agency. This program is administered in the OACAC 10-county service area with the exception of inside Springfield city limits, served by HAS Properties.

The Housing program helps approved income-eligible households pay a portion of their rent in a home which is safe, decent, sanitary, and rent reasonable based on comparable unassisted units in the area.

45 families/persons with disabilities assisted by the DMH S+C program

A new position in the Housing office is the Shelter Plus Care Supportive Services Specialist, focused on helping formerly homeless families and individuals continue to stay housed by providing wrap around services.

The SS Specialist also helps mediate property/tenant issues that could result in eviction if not corrected such as late payment of rent or the condition of the home. The SS Specialist is another layer of support to help stop the revolving door of homelessness.

Christy Fields became the Housing Assistance Program Co-Director in July, and Director in October. Christy started with OACAC in October 2016 and has worked as a Housing Counselor, Administrative Assistant, and Portability Specialist.



1,061
people served by
the Housing Section
8 program



Housing saw longtime staff retire and new staff come on board. The program includes eight full time staff:

- Three Housing Specialists for the Section 8 HCV program, Emergency Housing Voucher, Foster Youth to Independence programs, and Department of Mental Health Shelter Plus Care (DMH S+C) grants
- A HUD HQS/NSPIRE certified home inspector
- Receptionist/Eligibility Specialist
- Administrative Assistant/Portability Specialist
- DMH S+C Supportive Services Specialist
- Program Director



LOW INCOME HOME ENERGY ASSISTANCE PROGRAM (LIHEAP)

Assisting households with their energy related crisis

Energy Assistance (EA)

- A one-time payment per year for one fuel type
- The program runs from October - May
- Eligibility is based on household size & income
- Applicants must apply for EA before being considered for ECIP

Energy Crisis Intervention Program (ECIP)

- Assistance to alleviate energy-related crises
- Winter heating ECIP operates from November - May
- Summer Cooling ECIP is available from June - September

Keeping people warm in the winter, cool in the summer.

Project SHARE

- A City Utilities program in partnership with OACAC which helps seniors and families maintain utilities
- The program runs January - May



On Saturday, December 9, the annual Share the Light event was held at the iHeart Studios in Springfield.

For a \$10 donation to Project SHARE, donors received two LED light bulbs - one red and one green - to brighten up homes during the holidays.

Proceeds from Share the Light support Project SHARE, a partnership with OACAC and City Utilities of Springfield.

Have
you applied
for utility
assistance?



LIHEAP
applicants
can call to
hear an
update on
the status
of their
application.

(417) 864-3460

WEATHERIZATION ASSISTANCE PROGRAM

Energy efficiency services for homeowners and renters

The Weatherization Assistance Program reduces the energy burden on low-income residents by installing cost-effective energy efficiency measures and ensuring health and safety.

Weatherization services include:

- Insulation of attic, floors and walls
- Weather stripping
- Repairs to doors and windows
- Gas heating systems and appliances tested for safety and efficiency
- Air sealing

Benefits include:

- Reduced energy usage
- Increased home energy efficiency
- Long-term energy savings
- Helps to provide a safer, healthier living environment
- Extends the lifetime of affordable housing



Since 1974, the Weatherization Assistance Program has provided a free service for income eligible homeowners and renters in OACAC's 10-county service area. For every \$1 invested, Weatherization returns, on average, \$2.51 in benefits. That's a 151% return on investment!



Ellen was thrilled with the improvements our Weatherization crew made on her home, which included repairs, insulation, sealing, and much more. She opened her home to the community in October for a live Weatherization demonstration, allowing people to see and learn about the positive impacts the program has made in her life. Ellen, proudly sporting an OACAC Weatherization beanie, says she looks forward to being warm in her home in the winter.

Weatherization crews address all unsafe gas heating appliances, repair gas leaks and insure healthy indoor air quality in the home.



OACAC GRANTS AWARDED

The OACAC Grant Assistance Fund is comprised of donations and fundraising proceeds. Grants were awarded to agency programs, helping fill gaps not funded by other sources.

- Family Planning received \$3,000 to cover the cost of HPV screenings and \$3,000 to host Test Fest
- Weatherization received \$3,000 to make critically needed home repairs following weatherization services
- CSBG received \$3,000 to host Back to School Fairs in Barry, Dade and Greene counties; \$3,000 to collaborate with Housing on the DMH Shelter Plus Care Supportive Services, providing clients with emergency assistance; and \$3,000 for the Billings Parental Outreach Project

Total: \$18,000



SNAPSHOT OF POVERTY

The Federal Poverty Level is a measure of income issued every year by the Department of Health and Human Services (HHS). Federal poverty levels are used to determine eligibility for certain programs and benefits. healthcare.gov

Family Size	Annual Income
1	\$14,580
2	\$19,720
3	\$24,860
4	\$30,000
5	\$35,140
6	\$40,280
7	\$45,420
8	\$50,560

OACAC BOARD

Community Action Agencies have a tripartite board, promoting participation of the entire community to assist low-income families.

Barry County

Daliah Bradley
Tiffina Spears
Laura Cochran
Iris Slater
Tabatha Cooper
Sam Madsen
Joyce Ennice
Patricia Simmons
Steve Blankenship

Christian County

Lynn Morris
Katrina Green
Shelly Treece
Cindy Robbins
Ken Davis
Danny Gray
Don Currence
Hosea Bilyeu
Karen Peak
Sandra Adams

Dade County

Edie Boucher
Tina Patton
Linda Sexton
Princess Reeves
Ellie Roby
Steven Farquar

Dallas County

Roger Bradley
Sherry Bennett
Brenda Howe
Ron Locke
Sandy Dye
Stacy Satterfield
Rhonda Waide
Tracy Strickland
John Crawford



Greene County

Dave O'Dell
Timothy Prater
Melannie Frater
Eric Vandergriff
Rennie Auiler
Paula McCurdy
Samantha Deaton
Angie Snyder

Lawrence County

Bob Senninger
Ryan Ricketts
David Botts
Crystal Strain
Carol Smith
Scott Cloyd
Tammy Gomez
Cheryl Lathem
Michelle Best
Brad Gilliland

Polk County

Micah Titterington
Carol Poindexter
Shirley Allison
Rebecca Preister
Danny Morris
Melinda Robertson
Daniel Leith
Whitney Spiegel
Ted Zeugin

Stone County

Denise Dickens
Monica Mueller
Nancy Akromis
Al Morton
Mark Maples
Amy Larson
Gary Birzer
Andrea Chavez
Amanda McCormick

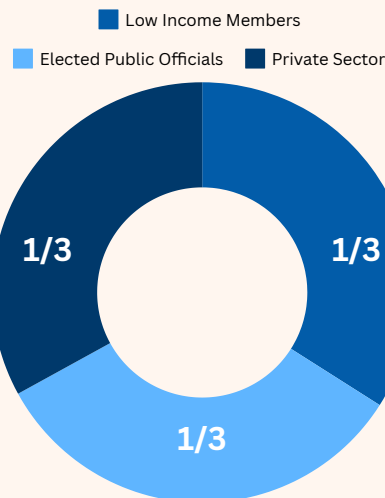
Pictured left: Area Board members, Katrina Green and Bob Senninger.

Taney County

Carla Perry
Jody LeMaster
Nathan Stearns
David Clark
Susan Flores
Nick Plummer
Jody Stahl

Webster County

Jeannie Moreno
June Owens
Sarah Lowe
Jane Hamilton-Smith
Danielle Boggs
Lori Letterman
Mitch Fisher
Garrett Lowder
Chris Parker
Kathy Shepard
Chuck Picard



2021-2023 Executive Board

Dave O'Dell, President
Timothy Prater, Vice-President
Sherry Bennett, Treasurer
Jeannie Moreno, Secretary



The Greene County Advisory Board received the Jack Gamble Memorial Award for best attendance, 2022-2023.

Pictured left: Bill Bell, Tim Prater, Dave O'Dell.

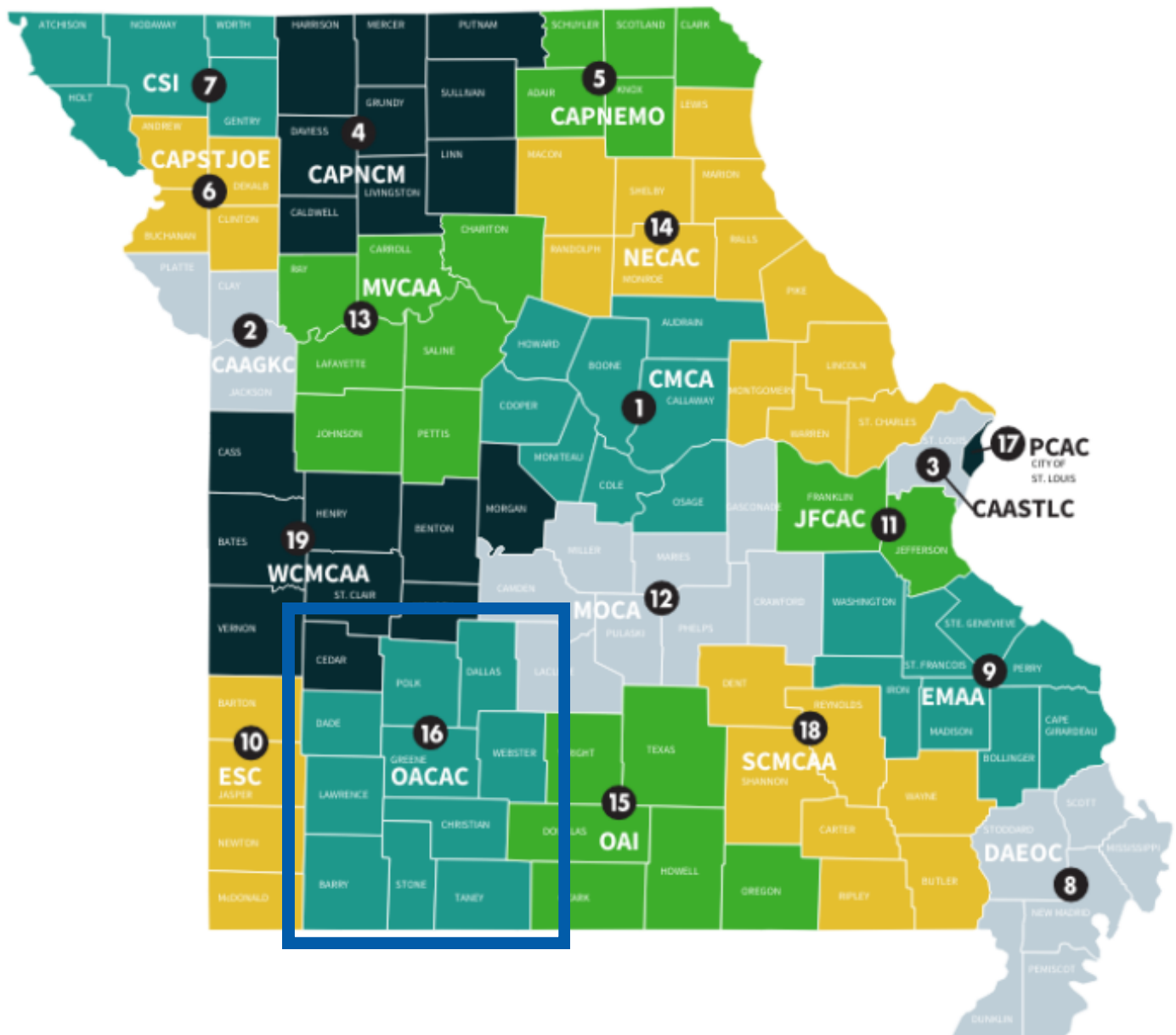
We recognized the commitment and dedication of these OACAC board members in 2023:

- Scott Cloyd
- Rhonda Waide
- Lori Letterman
- Gary Birzer, pictured right with Stone County Neighborhood Center staff
- Tim Prater, pictured above
- Lynn Morris



WHERE TO FIND COMMUNITY ACTION

OACAC is part of a network of 19 Community Action Agencies across MO and one of more than 1,000 nationwide. Through direct services, partnerships and collaboration, Community Action Agencies equip low-income people with the knowledge, tools and potential for becoming self-sufficient. The Missouri Community Action Network (Missouri CAN) is the statewide association of Community Action Agencies, Allies & Supporters united to end poverty. Map courtesy of Missouri CAN.



IN MEMORIAM



*We treasure the time we worked alongside our friends and colleagues,
and we will remember them fondly.*



Amanda Snider
8/19/81 - 12/13/23

Amanda worked as a Head Start Lead Teacher from 8/29/11 - 6/29/12. She returned and worked as a Family Advocate, Lead Teacher, and Substitute Teacher until 10/1/13.



Rosemary Lafferty
11/4/47 - 9/20/23

Rosemary started as a Nutrition Assistant with Head Start on 9/1/99. She moved to a Lead Nutrition Assistant and worked at OACAC until 8/9/10.



Gayla Garrison
2/9/62 - 8/20/23

Gayla worked with Head Start from 1/15/99 - 3/11/02, serving as a Nutrition Assistant and Substitute Teacher.

SUPPORTING ONE ANOTHER

Community involvement is important to achieve our mission. Here are some of the many ways to get involved in making a positive impact.

Volunteer Opportunities Include

- Event Planning
- Fundraising
- Special Projects
 - REALL
 - VOICE
 - People's Pantries
 - Poverty Simulation
 - And many more!
- Reading to Children
- Join our Board
- Office Support



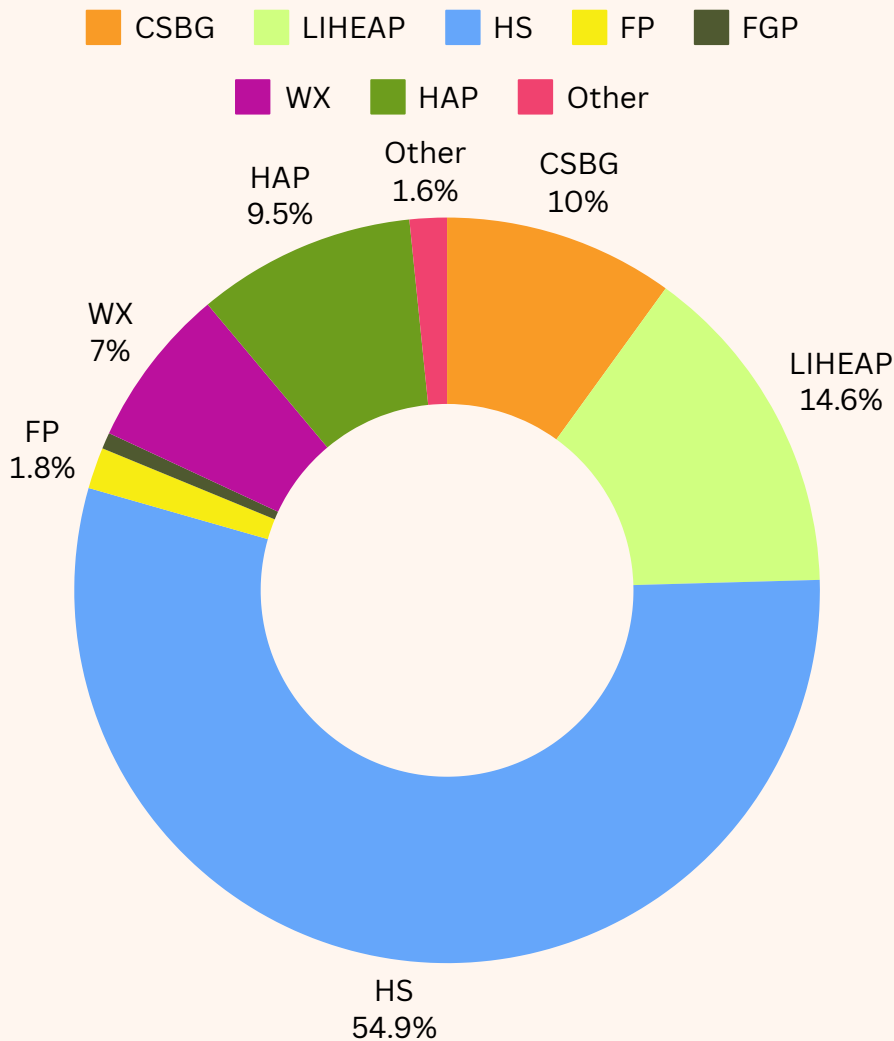
Financial gifts directly support reduced poverty and improved quality of life for the families and individuals we serve. All contributions stay in the Ozarks.

Giving Opportunities Include

- Online Giving
- Monthly or Annual Giving
- Honorary or Memorial Contributions
- Bequests and Planned Gifts
- Workplace Giving
- Contributions to the OACAC Endowment with Community Foundation of the Ozarks
- Donation of items to the New to You Thrift Store in Buffalo, supporting the Dallas County Community



FUNDING FROM 10/1/22 - 9/30/23



CSBG: \$3,916,970
Program Year: 10/1 - 9/30
Guidelines: 125% FPL

LIHEAP: \$5,724,224
Program Year: 10/1 - 9/30
Guidelines: 135% FPL

Head Start: \$21,547,124
Program Year: 9/1 - 8/31
Guidelines: 100% FPL

Family Planning: \$704,009
Program Year: 4/1 - 3/31
Guidelines: Sliding scale

Foster Grandparent Program: \$277,647
Program Year: 4/1 - 3/31
Guidelines: 200% FPL

Weatherization: \$2,739,830
Program Year: 7/1 - 6/30
Guidelines: 200% FPL

Housing Assistance: \$3,723,114
Program Year: 7/1 - 6/30
Guidelines: 50% Area Median Income

Other: \$633,782
Agency, Emergency Food & Shelter,
Project SHARE

Funding Sources

- U.S. Department of Health and Human Services
- Office of Head Start
- Administration for Children and Families
- U.S. Department of Housing and Urban Development
- Missouri Department of Mental Health
- Missouri Department of Social Services, Family Support Division
- Community Services Block Grant
- Low Income Home Energy Assistance Program
- U.S. Department of Energy
- Missouri Department of Natural Resources
- Empire Electric Company
- Missouri Gas Energy
- City Utilities
- City of Springfield
- Associated Electric Cooperative, Inc.
- Missouri Family Health Council, Inc
- Missouri Health Net
- Corporation for National and Community Service
- Other Federal, State, Foundation, and Local Grants
- Donations

Program & Department Contacts

Jennifer Olson, Executive Director
417-873-3381, jolson@oac.ac

Jamie Raab, Family Planning Director
417-864-3410, jraab@oac.ac

Jessica Csizmesia, Foster Grandparent Program Director
417-873-3350, jcsizmesia@oac.ac

Kimberly Shinn-Brown, Head Start Director
417-864-3435, kshinnbrown@oac.ac

Diane Bauer, Head Start Assistant Director
417-864-3456, dbauer@oac.ac

Christy Fields, Housing Assistance Director
417-864-3440, cfields@oac.ac

Tommie Trammell, LIHEAP Director
417-873-3330, ttrammell@oac.ac

Cassie Melvin, CSBG Neighborhood / Community Centers Director
417-873-3372, cmelvin@oac.ac

Bridgette Allen, CSBG Neighborhood / Community Centers Assistant Director
417-873-3378, ballen@oac.ac

Todd Steinmann, Weatherization Director
417-865-7797, tsteinmann@oac.ac

Ken Waugh, Fiscal Officer
417-873-3380, kwaugh@oac.ac

Caryn Mackie, Human Resources Director
417-873-3393, cmackie@oac.ac

Adam Dixon, Information Technology Director
417-873-3341, adixon@oac.ac

Lena Hammond, Executive Assistant
417-864-3491, lhammond@oac.ac

Vickie Waggoner, HR Administrative Assistant
417-864-3493, vwaggoner@oac.ac

Lindsey Dumas-Bell, Resource Development Manager
417-873-3375, ldumas-bell@oac.ac

Administrative Offices

OACAC Central Office
Phone 417-862-4314, Fax 417-864-3499
TDD 417-864-3495
215 S. Barnes Avenue in Springfield, MO 65802

Weatherization Office
Phone 417-865-7797, Fax 417-865-7542
2643 W. College Road in Springfield, MO 65802

CSBG Neighborhood/Community Centers

Barry County Neighborhood Center
417-847-2140, barry@oac.ac
10826 FR 2172 in Cassville, MO 65625

Christian County Neighborhood Center
417-581-7631, christian@oac.ac
204 East Elm in Ozark, MO 65721

Dade County Neighborhood Center
417-232-8020, dade@oac.ac
803 Main Street in Lockwood, MO 65682

Dallas County Neighborhood Center
417-345-7964, dallas@oac.ac
413 S. Maple in Buffalo, MO 65622

Greene County Center
417-447-0554, greene@oac.ac
560 N. Stewart, Ste. A in Springfield, MO 65802

Lawrence County Neighborhood Center
417-678-5031, lawrence@oac.ac
203 S. Washington, Ste. A in Aurora, MO 65605

Polk County Community Center
417-326-6276, polk@oac.ac
2110 S. Springfield, Bldg 2, Unit B in Bolivar, MO 65613

Stone County Neighborhood Center
417-272-0588, stone@oac.ac
16585 State 13, Ste. K & L in Branson West, MO 65737

Taney County Neighborhood Center
417-239-1882, taney@oac.ac
5571 Gretna Road, Ste. A in Branson, MO 65616

Webster County Neighborhood Center
417-859-4589, webster@oac.ac
50 York Drive, Suite 8 in Marshfield, MO 65706

Family Planning Office & Clinic Locations

Main Clinic
Phone 417-864-3410
215 S. Barnes Avenue in Springfield, MO 65802

Barry County Health Department
417-847-2114
65 Main Street in Cassville, MO 65625

Lawrence County Health Department
417-466-2201
105 W. North Street in Mt. Vernon, MO 65712

Polk County Health Department
417-326-7250
1317 W. Broadway in Bolivar, MO 65613

Stone County Health Department
417-272-0050
15765 Hwy 13, Ste. 1 in Branson West, MO 65737

Stone County Health Department
417-357-6134
701 Old Wilderness Rd in Reeds Spring, MO 65737

Taney County Health Department
417-546-4725
15479 US Hwy 160 in Forsyth, MO 65653

Taney County Health Department
417-334-4544
320 Rinehart Rd in Branson, MO 65616

Wright County Health Department
417-741-7791
300 S. Main, Ste. C in Hartville, MO 65667

Wright County Health Department
417-926-0009
602 E. State in Mountain Grove, MO 65711

Head Start/Early Head Start Centers

Main Office
Phone 417-864-3430, Fax 417-864-3449
enroll@oac.ac
215 S. Barnes Avenue in Springfield, MO 65802

Barry County
Monett HS 417-235-8799
Monett EHS 417-235-3911

Christian County
Nixa HS 417-724-2920

Dade County
Greenfield EHS/HS 417-637-2090

Dallas County
Buffalo HS/EHS 417-345-2240

Greene County
Republic HS/ESH 417-732-1771
Springfield HS/EHS 417-864-3430
(multiple locations)

Lawrence County
Aurora HS 417-678-5390

Polk County
Bolivar Karlin Lane EHS 417-777-4343
Bolivar Broadway HS/EHS 417-777-8932

Stone County
Reeds Spring HS 417-272-1002

Taney County
Branson Fall Creek HS/EHS 417-332-0003
Branson Ridgecrest HS/EHS 417-302-2243
Hollister HS/EHS 417-334-7515
Kissee Mills HS 417-546-4635

Webster County
Marshfield HS/EHS 417-859-6293



Photo taken in September 2023 during an all staff event.

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\$5,000+

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- Christian County Senior Citizens Tax Services
- Community Foundation of the Ozarks
- Dallas County Senior Citizens Tax Services
- Greene County Senior Citizens Tax Services
- MODOT
- Ozarks Food Harvest
- Penn Enterprises
- Polk County Senior Citizens Tax Services
- Schreiber Foods
- Walmart
- Webster County Senior Citizens Tax Services

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- First Christian Church
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- O'Bannon Bank
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- Our Savior Lutheran Church
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